

E008 Billing & Collection Services

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: April 20, 2001
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Third Revised Page 1
Cancels Second Revised Page 1
EFFECTIVE: May 21, 2001

E8. BILLING AND COLLECTION SERVICES

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 21 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan O Bell
SECRETARY OF THE COMMISSION

E8. BILLING AND COLLECTION SERVICES

The Company will, at the option of an IC, provide the following Services:

- Recording Service,
- Billing Service

For the purposes of Section E8. of this Tariff only, the Company will provide billing and collection services to clearinghouse agents who are authorized to act as agents for certified ICs. The clearinghouse agent can obtain only billing and collection services from the Company for telecommunications services on behalf of certificated ICs. All other access services will be limited to those entities which have been certificated and authorized by the Commission to provide intrastate long distance telecommunication service. When a clearinghouse acts as an agent for ICs, the clearinghouse will comply with the same requirements and obligations that apply to ICs under this Tariff. In addition, specific requirements for clearinghouse agents have been specified under E8.2 Billing Service.

The Company will provide billing and collection services to certified *Payphone Service Providers (PSPs)*, directly or through a clearinghouse, provided that the *PSPs* and clearinghouses acting as agents for *PSPs* comply with the following requirements and limitations:

- Collect calls will not be billed which have not been actively accepted by the called party (e.g., calls made from automated sets that default to billing to called party if called party does not disconnect within a given time period);
- All requirements and obligations that apply to ICs under this Tariff will apply; and
- All rules and regulations will apply that are required by the Commission for Alternate Operator Service (AOS) Providers which provide intrastate long distance telecommunications service.

E8.1 Recording Service

The Company will provide Recording Service in association with the offering of BellSouth SWA FGC and BellSouth SWA FGD for IC messages that can be recorded by Company provided automatic message accounting equipment. In addition, where the Company records the IC messages on manual tickets, the Company will provide Recording Service for the manual tickets.

The Company will provide Recording Service in its operating territory. The minimum territory for which the company will provide Recording Service is all the appropriately equipped offices in a state operating territory for which the IC has ordered BellSouth SWA FGC or BellSouth SWA FGD Switched Access Service.

The term "IC message" used herein denotes a completed call originated by an IC's end user. An IC message begins when answer supervision from the IC terminal location is received by Company recording equipment indicating that the called party has answered. An IC message ends when disconnect supervision is received by Company recording equipment from either the IC terminal location or the IC end user premises from which the call originated.

E8.1.1 General Description

- A. Recording Service is the recording of the details of an IC Message and, when requested by the IC, the provision of those details to the IC. Recording Service includes recording, assembly and editing, and provision of recorded IC message detail.
- B. Recording is the entering on magnetic tape or other acceptable media the details of IC messages originated through BellSouth SWA for which answer and disconnect supervision has been received. Recording is provided 24 hours a day, 7 days a week.
- C. Assembly and editing is the aggregation of the recorded IC message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Company, is present. Assembly and editing is performed at least once a week.
- D. Provision of IC message detail is the provision of magnetic tapes containing the assembled and edited IC message detail and when requested by the IC, data-transmitting the assembled and edited IC message detail to the IC. Except for lost or damaged records, the recorded detail will be available to the IC not more than five business days after the date all the detail requested by the IC was processed by the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 27 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

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BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY

ISSUED: January 17, 1997
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Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Second Revised Page 1.1
Cancels First Revised Page 1.1
EFFECTIVE: February 16, 1997

E8. BILLING AND COLLECTION SERVICES

E8.1.2 Undertaking Of The Company

- (T)
- A. The Company will record all IC messages carried over *BellSouth SWA FGC* and *BellSouth SWA FGD* that are available to Company provided recording equipment or operators. Unavailable IC messages (i.e., certain *BellSouth SWA FGC* operator and TSPS messages which are not accessible by Company provided recording equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the Company. Assembly and editing will be performed on all IC messages recorded during the billing period established by the Company. Except as set forth in F. and E8.1.3. following, recorded message detail from previous billing periods will not be recovered and made available to the IC.
 - B. A standard format for the provision of the recorded IC message detail will be established by the Company and provided to the IC. If, in the course of Company business, it is necessary to change the format, the Company will notify the involved ICs six months prior to the change.
 - C. The recorded IC message detail provided to the IC will not be sorted to furnish detail by specific end users, groups of end users, by office or by location.
 - D. Recorded IC message detail will be provided to an IC as set forth in E. following. The Company will determine the number of magnetic tapes or data files required to provide the recorded message detail to the IC.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 16 1997

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

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FOR THE PUBLIC SERVICE COMMISSION

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: January 8, 1988
BY: S. S. Dickson, Vice President
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Original Page 2

EFFECTIVE: January 8, 1988
KPSC Docket No.: 8838
Order Dated: December 9, 1987

E8. BILLING AND COLLECTION SERVICES

E8.1 Recording Service (Cont'd)

E8.1.2 Undertaking Of The Company (Cont'd)

- E. At the request of an IC, magnetic tapes containing the recorded IC message details will be provided to the IC as part of Recording Service. The magnetic tapes will be provided without the return of previously supplied tapes. The Company will supply the magnetic tapes. Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC via first class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Company or request that the detail on the Magnetic tapes or in a data file be data-transmitted to the IC. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual case basis. When the IC does not wish to receive the recorded IC message details, and the Company receives notice from the IC at least two weeks prior to the date the details would be sent to the IC, the charge as set forth in E8.1.7.A.3. following does not apply.
- F. At the IC's request, the Company will make every reasonable effort to recover recorded IC message detail previously made available to the IC and make it available again for the IC. The charges as set forth in E8.1.7.A.3. following will apply for all such detail provided. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual case basis. Such a request must be made within 30 days from the date the details were initially made available to the IC.

E8.1.3 Liability Of The Company

Notwithstanding E2.1.3. preceding, the Company liability for Recording Service is as follows:

- A. If IC message detail is not available because the Company lost or damaged tapes or incurred recording system outages, the Company will estimate the volume of lost IC messages and associated revenue based on previously known values. This estimated IC message volume will be included along with the IC message detail provided to the IC and/or provided for Message Processing Service. In such events the extent of the Company's liability for damages shall be limited to the granting of a corresponding credit adjustment to the IC amounts due to account for the unbillable revenue.
- B. When the Company is notified that, due to error or omission, incomplete data have been provided to an IC, the Company will make every reasonable effort to locate and/or recover the data and provide new magnetic tapes to the IC at no additional charge. Such request to recover the data must be made within 30 days from the date the details were initially made available to the IC. If the data can not be recovered, the extent of the Company's liability shall be limited as set forth in A. preceding.
- C. In the absence of willfull misconduct, no liability for damages to the IC or other person or entity other than that as set forth in A. and B. preceding shall attach to the Company for its action or the conduct of its employees in providing Recording Service.

E8.1.4 Obligations Of The IC

- A. The IC shall order Recording Service under a Special Order where the service is desired.
The IC shall order Recording Service at least one month prior to the date when the IC message detail is to be recorded.
- B. The IC shall order provision of recorded IC message detail at least one month prior to the date when it wishes to receive the recorded message detail. However, the IC may wish to receive magnetic tapes of the recorded detail or have the recorded detail data-transmitted to an IC location at some times and not at others. Therefore, change in the provision of recorded IC message detail to the IC will be accommodated provided the IC gives two weeks advance written notification to the Company.
- C. The IC's terminal location shall provide such signals as may be required for the proper operation of the Company's automatic message accounting equipment used to perform the detail recordings.

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OF KENTUCKY
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JAN 8 1988

PURSUANT TO KY KAR 5:011,
SECTION 9(1)

By: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

E8. BILLING AND COLLECTION SERVICES

E8.1 Recording Service (Cont'd)

E8.1.5 Payment Arrangements And Audit Provision

A. Audit Provision

1. Upon reasonable written notice by the IC to the Company, the IC shall have the right through its authorized representative to examine and audit, during normal business hours, and at reasonable intervals as determined by the Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the recording of messages for which amounts may be payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.
2. All information received or reviewed by the IC or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

B. Minimum Period and Minimum Monthly Charge

1. The minimum period for which Recording Service is provided and for which charges apply is one month.
2. The minimum monthly charges are the charges for IC messages recorded, IC messages assembled and edited, (except when Message Processing Service is ordered for the same monthly period), and when ordered by the IC, provision of IC message detail on magnetic tapes or data files. If the service is cancelled or discontinued prior to entering the IC message detail on magnetic tapes or data files, the minimum monthly charge will be the charge for all IC messages recorded, assembled and edited for a 30 day period. The Company will use the most recent 30 day period for which data is available to determine the minimum charge.

C. Cancellation of a Special Order

1. An IC may cancel a Special Order for Recording Service on any date prior to the service date. The cancellation date is the date the Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. The service date for Recording Service is the date the IC requests the recordings to start.
2. When an IC cancels a Special Order for Recording Service after the order date but prior to the start of service, the minimum monthly charges will apply.

D. Changes to Special Orders

When an IC requests changes to a pending Special Order for Recording Service, the pending Special Order will be cancelled and the requested changes will be undertaken if they can be accommodated by the Company under a new Special Order. All cancellation charges as set forth in C. preceding will apply for the cancelled Special Order.

E8.1.6 Rate Regulations

- A. For each IC message recorded, the recording and the assembling and editing charges apply except when the IC orders Message Processing Service. When Message Processing Service as set forth in E8.2.1. following is ordered for the same month that Recording Service is ordered, the assembling and editing charge does not apply per IC message.

The charges for recording and for assembly and editing apply per message recorded and per message assembled and edited whether or not the IC's schedule of rates specifies billing on a per message basis or any other basis.

- B. The per Special Order charge applies for each Special Order accepted by the Company for Recording Service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 8 1988

PURSUANT TO 207 KAR 5:011,

SECTION 9 (1)

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: April 20, 2001
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Second Revised Page 4
Cancels First Revised Page 4
EFFECTIVE: May 21, 2001

E8. BILLING AND COLLECTION SERVICES

E8.1 Recording Service (Cont'd)

E8.1.6 Rate Regulations (Cont'd)

- C. When message detail is entered on a data file or magnetic tape for provision of message detail to an IC, the per tape charge applies for each data file or magnetic tape prepared, and the per record charge applies for each record processed. A record is a logical grouping of information that process the information and load the magnetic tapes or data file. The Company will determine the charges based on the number of data files or magnetic tapes prepared and on its count of the records processed. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information and load the magnetic tapes or data file, whichever number of records is higher.

E8.1.7 Rates And Charges

- A. The rates and charges are:

1. Recording

	Rate	USOC
(a) Per IC message	\$.006	BARR+
(b) Per Special Order ¹	-	NA
2. Assembling and editing		
(a) Per IC message ²	.004	BARA+
3. Provision of IC message detail, (FID-PRMD)		
(a) Per record processed	.001	NA
(b) Per tape or data file	80.00	NA
4. Data transmission to an IC location, (FID-BOD-DT)		
(a) Per record transmitted ¹	-	NA

Note 1: ICB Rates and charges apply.

Note 2: Not applicable when Message Processing Service, as set forth in E8.2.1. following, is provided to the IC except as set forth in E8.2.1.B.1.c. and E8.2.1.B.2.c. following.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 21 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan O Bell
SECRETARY OF THE COMMISSION

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service

- A. At the request of an IC, the Company with reasonable notice and reasonable effort, will provide Billing Service.
- B. The Company will provide Billing Service in its operating territory. When the IC supplies the input records, the Company will process the input records supplied by the IC as set forth in E8.2.1. following.
- C. The Company will provide Message Billing Services as set forth in E8.2.1. *following*. (T)
BellSouth will bill only telecommunication and information service-related services pursuant to the BellSouth Billing and Collections ("B&C") Services Agreement. (T)
BellSouth maintains a list of specific services that may be billed in the BellSouth envelope on behalf of the customer. BellSouth will add, delete, and/or modify this list of specific services as appropriate. The Customer may submit for BellSouth's approval services that are not currently on the list. (T)
- D. The Company will provide Bill Processing Service only on the condition that it the accounts receivable, if any, from the IC as set forth in E8.2.3. following. (N)
- E. Following are the specific Customer and/or Client services BellSouth will not bill: (T)
1. Any customer and/or Client service(s), which may harm BellSouth's corporate image or reputation. (T)
 2. Any Customer and/or Client service(s) BellSouth has not pre-approved for billing. (T)
 3. Any Customer and/or client service charge(s) that the end user did not order, use, or authorize Customer and/or Client to bill. BellSouth will bill all Customer and/or Client services ordered by the end user but not used. (T)
 4. Any Customer and/or Client service(s) which contain the following type of content, or implies or supports the following objectionable behavior: (T)
Implicit or explicit sexual conduct or any other adult-type conduct;
Indecent, obscene, or profane language;
Bigotry, racism, sexism, or any other form of discrimination as defined by the federal and state governments;
Deceptive advertising, content, or delivery of services;
Acts of terrorism to individuals or groups of people; and/or
Enticement and/or selling to minors, services which are defined by the appropriate regulatory and ruling bodies as unlawful to minors;
 5. Non-Telecommunication Products and Services; (T)
 6. Services sold and/or Charges Generated from Box Programs, Sweepstakes, or Similar Services; (T)
 7. Calls to an 800/888/etc. Toll Free Number. (T)

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service

Message Billing Service consists of Message Processing Service and Bill Processing Service. Message Processing Service *is offered only to AT&T until it completes takeback of this service.* (C)

A. General Description

1. Message Processing Service

- a. Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing. Message Processing Service includes initial data entry and rating of messages.
- b. Initial data entry is the assembly of recorded IC call details into IC messages. This function includes editing and verification of recorded details to assure that the data required for rating are present.
- c. Rating of IC messages is the computing of applicable charges for each IC message based on the IC provided schedule of rates. Rating also includes the preparation of IC message detail for input to Bill Processing Service, the IC, or other entities.
- d. Further, rating is always performed and editing may be performed coincident with the implementation of a change in the IC's schedule of rates.

2. Bill Processing Service

- a. Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of deposits and monies due from the end users. Bill Processing Service includes message-billed (when necessary) and bulk-billed account establishment, posting of rated messages and rate elements, rendering of bills, collection of deposits, receiving payments, maintenance of accounts, treatment of accounts, message investigation, and inquiry (when ordered by the IC).

Bulk-billed service is a billing service as set forth in (1), (2), or (3) following:

- (1) An end user account with a Dedicated Access Line (DAL) Service to the end user premises where individual IC messages are not posted to the account and are not listed on the bill rendered to the end user.
 - (2) An end user account without a Dedicated Access Line (DAL) Service to the end user premises where billing data is accumulated per account as incurred, at the rate as set forth in E8.2.1.G.7. following for bulk-billed processing. Individual IC messages are not listed on the bill rendered to the end user.
 - (3) An end user account without a Dedicated Access Line (DAL) Service to the end user premises where billing data is accumulated per account at the billing date at the rate as set forth in E8.2.1.G.7. following for message-billed processing for accounts with over 600 messages per month. Individual IC messages are not listed on the bill rendered to the end user.
- b. Message-billed service is a billing service for an end user account with an end user common line where individual IC messages are posted to the account and are listed on the bill rendered to the end user. Message-billed service is also a billing service for an IC credit card end user account without an end user common line or Dedicated Access Line (DAL) Service where individual messages or groups of messages are posted to the account and listed on the bill rendered to the end user.
 - c. Account establishment is the preparation of an IC end user record so that a bill can be sent to that end user.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 9 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

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BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Second Revised Page 6
Cancels First Revised Page 6
EFFECTIVE: December 9, 1996

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

A. General Description (Cont'd)

2. Bill Processing Service (Cont'd)

- d. Posting of rated messages is the processing for billing of rated messages. Posting also is the examination and identification of all the rateable elements specified by the IC to be billed to an end user. Application of appropriate IC rates and charges to all such rate elements is also included when requested by the IC. The ratings may be performed by the Company, another entity or the IC. Editing and rating of rate elements is performed when IC services are established or changed. Rating is always performed and editing may be performed coincident with the implementation of a change in the IC's schedule of rates.
- e. Rendering of bills is the preparation and mailing of statements of the deposits and amounts due from the end user of IC message-billed and bulk-billed services. These statements may, at Company choice, be included **with** the regular monthly bill for local Telephone Exchange Service mailed to the end user. (T)
- f. Receiving payment and maintenance of accounts is the collecting of monies from end users for services furnished by the IC and maintenance of records of all transactions.
- g. Treatment of accounts is the forwarding of notices of delinquent or unpaid end user accounts, posting of credits and adjustments, and when necessary as determined by the Company, denial of the IC's services and/or local Telephone Exchange Services to an end user. Where local Telephone Exchange Service access is denied, access to IC service will also be denied.
- h. Message investigation is that activity undertaken by the Company to secure, or attempt to secure, proper billing information for IC messages.
- i. Inquiry is the answering of end user questions about charges billed for IC services and application of credits and adjustments to end user accounts and review of IC messages removed from an end user's bill.
- j. Marketing Messages are IC provided information that is printed on the IC's end user's bill.
- k. Expanded inquiry is the answering of end user questions about charges billed for IC services which are above and beyond the scope of standard IC message inquiries. This would also include the application of credits and adjustments to end user accounts. Following are some of the IC services which would be included in expanded inquiry: IC promotions, volume discounts, rate calculations and verifications, 900 service, and 800 service. This list of services is not all inclusive. Other IC services could be included based upon an IC's inquiry requirements.

B. Undertaking Of The Company

1. Message Processing Service

- a. When Message Processing is ordered by an IC, the Company will process all of the IC messages it possesses in the state as set forth in B.1.b. through l. following at rates and charges set forth in G. following.

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DEC 09 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

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SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: July 20, 1990
BY: S. S. Dickson, Vice President
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ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Original Page 6.1

EFFECTIVE: August 20, 1990

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

1. Message Processing Service (Cont'd)

- b. The Company will provide Message Processing Service only for IC messages originating or recorded within the operating territory of the Company. The IC messages which the Company will process may be IC Messages from Recording Service as set forth in E8.1. preceding or, at the direction of the IC, other IC messages which are chargeable in accordance with the rate schedule furnished by the IC. Any sent-paid coin IC messages provided as input by the IC will be processed unless the IC specifies in writing that such IC messages are not to be processed. When such IC messages are processed, Message Processing charges will apply. When such messages are not processed they may not be included in any IC message detail provided to the IC.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 20 1990

PUBLIC SERVICE COMMISSION
OF KENTUCKY

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY
ISSUED: January 8, 1988
BY: S. S. Dickson, Vice President
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Original Page 7

EFFECTIVE: January 8, 1988
KPSC Docket No.: 8838
Order Dated: December 9, 1987

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

1. Message Processing Service (Cont'd)

- c. A record of IC call details is required to provide Message Processing Service. Where an IC subscribes to Recording Service as set forth in E8.1. preceding, those recorded details may be used as the input. Where the IC provides the call details, the records must be in the standard format established by the Company and delivered to the location specified by the Company. The charges as set forth in E8.2.1.G.12. following will apply if the IC data-transmits its call details to the Company. If the IC provided records must be converted by the Company to the standard format, and the Company agrees to make the conversion, the program development charges as set forth in E8.2.1.G.3. following apply for the hours required to design, develop, test, and maintain the necessary programs. The assembling and editing charge, as set forth in E8.1.7.A.2.(a) preceding, applies in addition to all other charges for all such details converted by the Company. The Company will provide to the IC the precise details of the required standard format. If, in the course of Company business, it is necessary to change the standard format, the Company will provide notification to the involved ICs six months prior to the change. If the IC requests the IC provided call details be reprocessed by the Company because of an IC error, the Company will reprocess the IC provided call details, and the appropriate charges as set forth in E8.2.1.G. following will apply.
- d. The Company will develop the IC's schedule of rates into a rating program. Program development charges, as set forth in E8.2.1.G.3. following, apply for the hours required to design, develop, test, and maintain the necessary programs.
- e. Upon acceptance by the Company of a Special Order for Message Processing Service from an IC, the Company will determine the period of time to implement such service on an individual order basis.
- f. Changes in the rate levels of IC charges to be billed will normally be implemented within 30 days after receipt of a Special Order from the IC requesting such changes. Such changes will require modifications of the rating program. Program development charges, as set forth in E8.2.1.G.3. following, apply for the hours required to design, develop, test, and maintain the necessary program changes. If any IC message detail must be reprocessed in order to apply the rate changes, the appropriate message processing charges as set forth in E8.2.1.G.1. and 2. following apply for all IC messages reprocessed.
- g. Changes in the rate structure for IC services to be billed also require a change in the rating program. When the Company determines that it can accommodate the changes, the conditions and the period of time required to make such changes will be determined on an individual order basis. Program development charges as set forth in E8.2.1.G.3. following, apply for the hours required to design, develop, test, and maintain the necessary program changes. If any IC message detail must be reprocessed in order to apply the rate structure changes, the appropriate message processing charges as set forth in E8.2.1.G.1. and 2. following apply for all IC messages reprocessed.

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JAN 8 1988

PURSUANT TO KY KAR 5:011
SECTION 9(1)
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PUBLIC SERVICE COMMISSION MANAGER

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

1. Message Processing Service (Cont'd)

- h. Where the Company has rated IC messages which are to be billed to an end user by another Exchange Telephone Company, the Company will enter the IC messages on a magnetic tape or data file which can be used for data transmission of the details. When the IC has so arranged with an involved Exchange Telephone Company, the Company will transmit the rated IC message details to such other Exchange Telephone Company for billing to end users in its operating territories. When the IC does not have billing arrangements with an Exchange Telephone Company, rated IC messages for such an Exchange Telephone Company will be delivered to the IC. The charges as set forth in E8.2.1.G.4. following apply to rated IC messages that are data-transmitted to the other Exchange Telephone Companies. The charges as set forth in E8.2.1.G.5. following apply to rated IC messages that are delivered to the IC. When the IC message details are data-transmitted to the IC location, the data transmission charges will be determined on an individual case basis. Program development charges as set forth in E.8.2.1.G.3. following apply for the hours required to design, develop, test and maintain the necessary programs.
- i. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, the Company will, upon written request from the IC, keep such records as may be required to make any adjustments to the end users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual case basis.
- j. The Company will, upon request, provide the IC the rated IC message detail.

The rated IC message detail will be provided on a request by request basis in a format similar to that used by the Company as input to Bill Processing Service. All rated IC message detail available to the Company will be provided to the IC. The rated IC message detail will not be sorted to furnish detail by specific end users, groups of end users, by office or by location.

The Company will provide the IC detail on a magnetic tape. The magnetic tapes will be provided without the return of previously supplied tapes. The Company will supply the magnetic tapes.

Program development charges, as set forth in E8.2.1.G.3. following, apply for the hours required to design, develop, test and maintain the necessary programs. When a magnetic tape is provided, the charges as set forth in E8.2.1.G.5. following also apply.

Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC using first class U.S. Mail service. However, the IC may pick up the magnetic tapes at a location designated by the Company or request the information on the magnetic tapes be data-transmitted to the IC. When the information is data-transmitted to an IC location, the data transmission charges will be determined on an individual case basis.

- k. If the IC makes a request within 30 days of the date the IC details were initially made available to the IC, the Company will make every reasonable effort to recover the IC detail and make it available again to the IC. The charges as set forth in E8.2.1.G.5. will apply for all such IC detail provided. When the IC details are data-transmitted to an IC location, the data transmission charges will be determined on an individual case basis.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 8 1988

PURSUANT TO KRS 5:011,
SECTION 9(1)

By: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY
ISSUED: January 8, 1988
BY: S. S. Dickson, Vice President
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Original Page 9

EFFECTIVE: January 8, 1988
KPSC Docket No.: 8838
Order Dated: December 9, 1987

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

1. Message Processing Service (Cont'd)

1. IC messages which the Company processes that cannot be rated in accordance with the IC rate schedule will be reviewed by Company message investigation groups. Upon completion of the review, rated IC messages will be delivered to the IC when the IC orders such service or to Bill Processing Service when the IC orders such service. Unrated messages will be handled in accordance with instructions that have been mutually determined by the Company and the IC. At the request of the IC, the unrated IC messages will be reviewed for unauthorized use of the IC service by Company message investigation groups for a period of up to 90 days after the IC message was processed. The appropriate charges, as set forth in E8.2.1.G.5. following or E8.2.1.G.7. and E8.2.1.G.8. following, will apply.

2. Bill Processing Service

- a. When Bill Processing Service is ordered by an IC, the Company will establish and maintain end user accounts and prepare and render bills for all IC messages, bulk-billed messages and related rate elements it possesses for the state as set forth in b. through n. following at the rates and charges as set forth in E8.2.1.G. following. The Company will not establish an end user account with any IC balance due.

In addition, the Company will, in accordance with Company deposit regulations, determine and collect a deposit from the end user for the IC service. The Company will, when necessary in accordance with the Company deposit regulations, determine and collect the service deposit when an end user account is established or for established accounts when the first IC message is posted to the end user account.

The Company will, when necessary in accordance with Company deposit regulations, maintain a service deposit balance for each end user account. Service deposits will not be maintained by individual IC accounts but will be maintained for the end user account in general. The Company will provide the IC a copy of its service deposit regulations upon request from the IC.

- b. The Company will provide Bill Processing Service for message-billed service, bulk-billed service and related rate elements which are posted to end user accounts located within the operating territory of the Company only. The Company will separate the rated IC messages into a message-billed group and a bulk-billed group for application of rates as set forth in E8.2.1.G. following.
- c. The Company will mark its records and files to show that an end user has been issued an IC credit card. When it becomes necessary as determined by the Company, to change the credit card number or discontinue the billing of credit card calls to an end user account because of nonpayment of charges or unauthorized use of Company and IC service offerings, the Company will notify the IC. The Company will provide the IC the credit card number, associated end user account name and billing address for the credit card number change or billing discontinued. All charges for calls associated with such a discontinued credit card after the IC has been notified will become the responsibility of the IC. End user questions concerning the issuing of IC credit cards will not be handled by the Company.
- d. Rated IC messages are required to provide Bill Processing Service. If the IC subscribes to Message Processing Service as set forth in E8.2.1.B.1. preceding, the rated IC messages may be used as the input. If the IC provides the rated IC messages, those IC messages must be in the standard format established by the Company and delivered to the location specified by the Company. The charges as set forth in E8.2.1.G.12. following apply if the IC data-transmits its rated message data to the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 8 1988

PURSUANT TO KAR 5:011,
SECTION 9(1)
BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Second Revised Page 10
Cancels First Revised Page 10
EFFECTIVE: December 9, 1996

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

2. Bill Processing Service (Cont'd)

d. (Cont'd)

Such IC provided rated message data must identify the end user account to be billed. If the IC provided rated messages must be converted by the Company to the standard format, and the Company agrees to make the conversion, program development charges as set forth in G.3. following apply for the hours required to design, develop, test and maintain the necessary programs, the assembling and editing charge, as set forth in E8.1.7.A.2.(a). preceding, applies in addition to all other charges for all such rated IC messages converted by the Company. The Company will provide to the IC the precise details of the required format. If, in the course of Company business, it is necessary to change the format, the Company will notify the involved ICs six months prior to the change.

If the IC requests the IC provided rated IC messages be reprocessed by the Company because of an IC error, the Company will reprocess the IC provided rated IC messages and the appropriate charges as set forth in G. following will apply.

- e. For end user accounts in its operating territory where the IC has ordered Bill Processing Service, the Company will bill *the* rated IC messages provided by the IC. The bill format will be determined by the Company. (C)
- f. Upon acceptance by the Company of a Special Order for Bill Processing Service from an IC, the Company will determine the conditions and the period of time to implement such service on an individual order basis. Program development charges, as set forth in G.3. following, apply for the hours required to design, develop, test and maintain the necessary programs including any programs to rate, change the rates of or change the rate structure of any rate elements associated with the IC services.
- g. The Company will provide Bill Processing Service only on the condition that it purchase the accounts receivable from the IC as set forth in E8.2.3. following.
- h. (DELETED) (D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 09 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Phyllis Lannin
DIRECTOR, RATES & RESEARCH DIV

ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

2. Bill Processing Service (Cont'd)

- i. The Company will, at the option of the IC, provide message-billed Bill Processing Service with or without inquiry and bulk-billed Bill Processing Service with or without inquiry. The Company will not become involved in disputes between an IC and its end users. Consequently, utilizing Company guidelines previously established for the collection process for its own accounts, the Company may remove a disputed IC's charge from an end user's bill and deduct that amount from the IC's accounts receivable. It will be the IC's responsibility to pursue the collection of that amount. When the Company provides inquiry or expanded inquiry, the Company will be responsible for contacts and arrangements with the IC's end users concerning the billing, collecting, crediting and adjusting of the IC service charges, except prior IC balances due from end users, in accordance with written instructions mutually agreed upon by the IC and the Company. At the request of the IC when the IC has ordered inquiry, the billed IC messages which are removed from an end user's bill in accordance with IC inquiry instructions will be reviewed for unauthorized use of IC service Company message investigation groups for a period of up to 90 days after the billed IC message has been removed from an end user's bill. For any billed IC messages removed from an end user's bill in accordance with IC inquiry instructions, the Company will make appropriate adjustments to the IC's accounts receivable. When the Company provides Bill Processing Service without inquiry, all contacts from IC end users concerning the IC billed amounts will be referred to the IC, and the Company will only be responsible for contacts with IC's end users concerning the collection of IC service deposits and charges, except prior IC balances due from end users. The IC will notify the Company when there is a dispute with an end user's account. ***Pending resolution, or if resolution is not reached, the Company may remove an IC's disputed charge from an end user's bill and deduct that amount from the IC's accounts receivable.*** The IC will indemnify and hold harmless the Company for damages arising in any manner in instances in which the IC fails to properly notify the Company concerning the existence of a dispute. Inquiry will only be provided when the IC is provided Bill Processing Service at the same time for the same operating area.

(C)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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DEC 09 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Phyllis Lavin
DIRECTOR, RATES & RESEARCH DIV

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Second Revised Page 11
Cancels First Revised Page 11
EFFECTIVE: December 9, 1996

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

2. Bill Processing Service (Cont'd)

- j. When the Company does not provide Inquiry but does provide Bill Processing Service the Company will at the request of the IC provide Investigation of Bill Charges at the rate as set forth in G.7 following. Investigation of Bill Charges includes provision of information about the charges and deposits where IC information can be obtained (i.e., the Company will not have CNA information for called parties outside the state operating territory), whether the service is properly installed and operating, and the amount of unpaid and/or unbilled toll.

It also includes processing the request for an additional copy of a bill and providing the address to which the bill was sent. It does not include the name and address of the called party (CNA) and/or a non-billed calling party. It also does not include activities or responses on charges removed from bills at the IC's request.

Adjustments to an end user's account will be made at the IC's request and the charges as set forth in G.11 following will apply.

- k. When the Company does not provide Inquiry, the Company will at the option of the IC provide Message Investigation at the rate as set forth in G.7 following.

Message Investigation includes the review of IC messages and is performed to identify suspected unauthorized use of IC service or to determine proper billing. IC messages removed from an end user's bill will be reviewed for a period of up to 90 days.

- l. The Company will accept IC gift certificates for payment from end users if the IC agrees in writing to redeem all such gift certificates. The format of the gift certificate must be acceptable to the Company.
- m. Rated IC messages input to Bill Processing Service which the Company cannot bill for any reason, will be reviewed by the Company's message investigation groups. Upon completion of the review, the billable messages will be posted and the appropriate charges as set forth in G.7. and 8. following will apply. Unbillable messages will be handled in accordance with instructions that have been mutually determined by the Company and the IC. At the request of the IC, the rated IC messages which cannot be billed to an end user will be reviewed for unauthorized use if IC service by Company message investigation groups for a period of up to 90 days after the rated IC message was processed.
- n. The Company will post rated IC messages to the appropriate end user account when it identifies an IC message to be billed to an end user and will mark the appropriate end user account when an IC credit card is issued to an end user. The Company will bill to an end user other IC message-billed service charges, such as provision of a credit card, issuing of a credit card, blocking of third number billing, time and rate charges, and subscription charges when it receives an order for such services from an IC. Other IC message-related charges, such as directory assistance and 900 charges, will be billed to the end user based on IC message data received from Message Processing Service or from the IC. The Company will make adjustments to end user balances due to account for application of credits authorized by IC inquiry instructions and IC furnished statements.

(C)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 09 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Phyllis Lavin
DIRECTOR, RATES & RESEARCH DIV.

ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

2. Bill Processing Service (Cont'd)

- o. The Company will establish an end user account for IC bulk-billed service when it receives an order from an IC to perform such activity for a specific end user and will bill IC bulk-billed charges to the end user. The Company will bill other IC bulk-billed rate elements, such as provision of a bulk-billed service access line, installation of an access line and provision of an access line extension, when it receives a Special Order for such services from an IC. Other IC message-related charges for bulk-billed service, such as directory assistance and 900 charges, will be billed to the end user based on IC message data received from Message Processing Service or from the IC. (C)

The Company will make adjustments to end user balances due to account for application of credits authorized by IC inquiry instructions and IC furnished statements.

- p. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, the Company will, upon written request from the IC, keep such records as may be required to make any adjustments to the end users as may be required to make any adjustments to the end user as maybe ordered by the regulatory agency. The charges for such a service will be determined on an individual case basis.
- q. At the IC's request and when the IC has ordered Bill Processing Service the Company will print an IC provided Marketing Message in the available space on the IC's summary page of an end user's bill at the rates set forth in G.15 following. The Company shall not be required to print for the IC any Marketing Message which in any manner, either directly or indirectly, by name or otherwise, refers to the Company. The Company shall not be required to print any Marketing Message which, in its opinion, would be confusing to its end users or would result in liability of any kind to any person or entity for the Company. The Company liability for Marketing Messages is as set forth in C.5. following. Specifications for the Marketing Message will be provided to the IC by the Company. ***The Company shall have the right to review and approve Marketing Messages prior to enclosing.*** (C)
- r. When a clearinghouse agent acts as the agent for certificated ICs with respect to the provision of billing and collection for telecommunication services, the name of the certificated IC which transported the call (as provided to the Company by the clearinghouse agent) must appear on the end user's bill, in addition to that of the clearinghouse agent.

3. Message Billing Service Ordering

- a. The Company will provide Message Billing Services under a Special Order. For all Message Billing Service, other than establishment of or changes to end user account data (including credit card data), establishment of or changes to end user account rate elements and changes to end user balances due, the Message Billing Service Special Order charge as set forth in G.13.(a) following will apply to orders accepted by the Company. The form at of this Special Order will be specified by the Company.

PUBLIC SERVICE COMMISSION
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DEC 09 1996

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Phyllis Lannin
DIRECTOR, RATES & RESEARCH DIV.

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

B. Undertaking Of The Company (Cont'd)

3. Message Billing Service Ordering (Cont'd)

- b. The Company will arrange with the IC to accept under a Special Order end user account information to establish and change end user account data (including credit card data), establish and change end user account rate elements and change end user balances due. The methods, procedures and manner in which the end user account data and changes are forwarded to the Company must be agreeable to the Company. The charges to handle such Special Orders will be determined on an individual case basis.

C. Liability Of The Company

Notwithstanding E2.1.3. preceding, the Company liability for Message Billing Service is as follows:

1. If Bill Processing Service detail is not available because the Company lost or damaged records or incurred processing system outages, the Company will attempt to recover the lost IC detail. If the lost IC detail cannot be recovered, and the Company recorded the details, the IC detail and the extent of the Company's liability for damages will be as set forth in E8.1.3.A. preceding. If the lost IC detail cannot be recovered and the IC provided the detail, the IC will be requested to resupply the detail. If the IC cannot resupply the detail, the detail and the extent of the Company's liability for damages will be as set forth in E8.1.3.A. preceding. This recovered detail will be included in message detail provided to the IC when the IC orders such service and any recovered IC messages will be billed.
2. When the Company is notified that, due to its error or omission, incomplete IC detail has been provided as set forth in B.1.j. preceding, to an IC, the Company will make every reasonable effort to recover and provide the IC detail to the IC at no additional charge. Such request to recover the IC detail must be made within 30 days from the date the IC detail was initially made available to the IC. If the detail cannot be recovered, the extent of the Company's liability for shall be limited as set forth in E8.1.3.A. preceding. (T)
3. If the Company finds, or is notified of, an error in billing to an end user, it will make a reasonable effort to correct the error and bill the appropriate end user within the limits permitted by the laws of the state in which it provides the service. If the error is caused by the Company and the Company cannot timely bill the proper end user, the extent of the Company's liability for damages will be the known amount misbilled or when the amount misbilled is unknown, limited as set forth in E8.1.3.A.
4. In the absence of willful misconduct no liability for damages to the IC or other person or entity other than as set forth in C.1., 2., and 3. preceding shall attach to the Company for its action or the conduct of its employees in providing Message Billing Service. (T)
5. The Company's liability to the IC for any errors or omissions in printing or distributing Marketing Messages shall be limited either to reprinting and distributing at no additional charge to the IC a correct copy of the Marketing Message in the Company's next billing cycle, or to granting of a corresponding credit adjustment to the IC for amounts billed for the affected Marketing Message. (N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 20 1990

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Second Revised Page 13
Cancels First Revised Page 13
EFFECTIVE: December 9, 1996

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

D. Obligations Of The IC

1. The IC shall order Message Billing Services under a Special Order. The IC shall be responsible for all balances due from end users that exist prior to ordering Bill Processing Service.

The IC shall not order inquiry, expanded inquiry and/or investigation of bill charges unless it also has ordered Bill Processing Service *for the state operating area*. The IC shall notify the Company in writing if any service is to be discontinued. (C)

2. (DELETED) (D)

3. The IC shall furnish all information necessary for the Company to provide the Message Billing Service, including any per month service charges applicable to an end user and an affidavit that states whether the IC service is subject to any Federal taxes and/or State taxes. When IC messages are to be billed by an entity other than the Company, the IC shall furnish written instructions as to how the rated IC messages are to be provided to that other entity. If the IC does not furnish complete instructions, all resulting unbillable messages will be delivered to the IC. The information shall be furnished by the IC in a timely manner.

The procedures utilized and the application of Federal, State or Local sales, use, excise, gross receipts or other taxes or tax-like fees to be imposed on an IC's charge applicable to its end user shall be performed by the Company if mutually agreed to by the Company and the IC. When the IC is required to provide the Company with notification of tax changes or new taxes applicable to service provided by the IC or with any direction, information, or advice concerning performance of any tax related service, the IC will indemnify the Company and hold it harmless from and against liability or loss of whatever kind which may result from the IC's failure to comply with such requirements. (N)

The Company will indemnify the IC for tax assessments, penalties, and surcharges due to delay in implementing a tax change, loss of a tax exemption certificate or erroneous grant of exempt status when the IC has challenged exempt status which results from gross negligence or willful misconduct of the Company. (N)

4. The IC shall furnish to the Company a written schedule of its rates and charges in sufficient time to allow the Company to establish a rating program. The IC's rate structure must be consistent with established Company rating methodologies. The interval required to establish a rating program must be mutually agreeable to the Company and the IC.
5. When the IC orders Bill Processing Service, it shall authorize the Company in writing to deny service to end users for nonpayment. If that authorization is not received, Bill Processing Service will not be provided.
6. The IC shall be responsible for all contact and arrangements, including prior IC balances due from end users, with its end users concerning the provision and maintenance of the IC's service.
7. When the IC orders message-billed or bulk-billed Bill Processing Service with inquiry, the IC shall furnish to the Company written instructions, which are agreeable to the Company, for the handling of end user questions about bills.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 09 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Phyllis Lanning
DIRECTOR, RATES & RESEARCH DIV.

ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

D. Obligations Of The IC (Cont'd)

7. (Cont'd)

When the IC orders message-billed or bulk-billed Bill Processing Service without inquiry, the IC shall furnish the Company with written instructions as to where inquiries are to be referred.

When the IC does not order inquiry service and desires credit adjustments be made to the end user balance due, the IC shall furnish a statement for each end user account where the credit is desired. These statements shall show the IC message, the date the IC message was billed and the amount of the credit. These statements shall be furnished to the Company under a Special Order as set forth in B.3.b. preceding.

The IC shall notify its end users through its tariff or other appropriate means when the IC handles the bill inquiries. The IC shall furnish the Company in writing all end user bill adjustment statements.

8. When a clearinghouse agent orders inquiry service, the clearinghouse agent must provide the Company with the telephone number of the IC so that the end user may directly contact the IC if that end user is not satisfied with the response of the Company, provided, however, that if the clearinghouse agent will provide the IC's number upon request of the end user, the inquiry will be routed by the Company to the clearinghouse agent for handling.

When the clearinghouse agent does not order inquiry service from the Company, the telephone number of the IC must be stated on the end user's bill to enable the end user to directly contact the IC, provided, however, that if the clearinghouse agent will provide the telephone number of the IC upon request of the end user, the telephone number of the clearinghouse agent may appear on the bill instead of that of the IC.

9. The IC will immediately redeem all IC gift certificates the Company receives in payment for end user charges. The IC agrees to use a gift certificate format that is agreeable to the Company.
10. The IC agrees to permit the Company to, when necessary in accordance with Company deposit regulations, determine and collect IC service deposits from all end users of the IC's services for which the Company provides billing for the IC. The IC will notify its end users through its tariffs or other means that the Company will, when necessary in accordance with Company deposit regulations, determine and collect IC service deposits. The IC will also include in its tariff and service arrangements, and *if required* obtain regulatory concurrence for, the Company deposit regulations that the Company will use to determine and collect end user service deposits. (C)
11. When the IC issues a credit card to an end user, the IC shall furnish the credit card information as specified by the Company. The information shall include a statement from the IC that the end user has requested the credit card. When the IC is notified by the Company that an IC credit card billing is discontinued, the IC shall notify the appropriate end user. The IC also agrees to be responsible for all charges to the discontinued credit card after receipt of notice of discontinuance and all charges to an IC credit card where the end user states in writing to the Company that the end user did not request the credit card.
12. When the IC furnishes recorded IC detail for Message Processing Service and/or rated IC message detail for Bill Processing Service, it shall be responsible to deliver the detail to the location specified by the Company and it shall retain a copy of the detail furnished for at least 90 days.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 09 1996

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Phyllis Lammie
DIRECTOR, RATES & RESEARCH DIV.

ISSUED: July 20, 1990
BY: S. S. Dickson, Vice President
Louisville, Kentucky

EFFECTIVE: August 20, 1990

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

D. Obligations Of The IC (Cont'd)

13. It is the Company's practice to bill messages on a current basis. Therefore the IC will not furnish any messages and/or charges for input to Message Processing Service and/or Bill Processing Service which are older than six months (i.e., date the call was placed or charge incurred by the end user.) (N)
14. When the IC requests Marketing Messages, the IC shall be responsible for delivering the Marketing Message information in the form in which it will be printed to the location specified by the Company. (N)
15. A clearinghouse agent may act as a clearinghouse agent for certificated ICs with respect to the provision of billing and collection for telecommunications service provided the following conditions are complied with: (N)
 - a. Prior to the provision of intrastate billing and collection service by the Company to a clearinghouse agent, the clearinghouse agent must provide the Company the name, address, telephone number, and contact person for each IC on whose behalf the clearinghouse agent is receiving billing and collection services. (N)
 - b. Prior to the provision of intrastate billing and collection service by the Company to a clearinghouse agent, the clearinghouse agent must provide the Company a copy of the intrastate certification for each IC on whose behalf the clearinghouse agent is receiving billing and collection service. (N)
 - c. Prior to the provision of intrastate billing and collection services by the Company to a clearinghouse agent, the clearinghouse agent must provide to the Company a copy of its agency agreement with each IC on whose behalf the clearinghouse agent is receiving billing and collection services. (N)
 - d. Each message sent to the Company by the clearinghouse agent must be identified by the appropriate IC's Carrier Identification Code (CIC); additionally, the clearinghouse agent must supply its own identifying CIC. (N)
 - e. In the event that a clearinghouse agent ceases to provide intrastate billing and collection services to an IC, the clearinghouse agent must inform the Company immediately. (N)
16. The IC shall furnish all information necessary for the Company to provide expanded inquiry. This would include a detailed product/service description, schedule of rates and charges, any per month service charges applicable to an end user, limitations and/or restrictions of the service and any additional information needed to adequately handle end user contacts. The IC and the Company will develop mutually agreeable written instructions for the handling of end user questions about bills and adjustment guidelines. The interval required to develop the written instructions before implementation of the service must be mutually agreeable to the Company and the IC. (N)

E. Payment Arrangements and Audit Provision (M)

1. Audit Provision (M)

Upon written notice by the IC to the Company, the IC shall have the right, through its authorized representative, to examine and audit, during normal business hours and at reasonable intervals determined by the Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the amount payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party. (M)

PUBLIC SERVICE COMMISSION
OFFICE OF THE
SECRETARY

AUG 20 1990

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
First Revised Page 15
Cancels Original Page 15
EFFECTIVE: December 9, 1996

ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

E. Payment Arrangements and Audit Provision (Cont'd)

1. Audit Provision (Cont'd)

Any information received or reviewed by the IC or its authorized representative during the audit is to be considered confidential and not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

2. Discontinuance of Service

If the service is discontinued prior to the end of the period ordered, *the IC will be responsible for all nonrecoverable cost and expenses incurred by the Company.*

3. (DELETED)

(C)

(C)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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DEC 09 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Phyllis Lannin
DIRECTOR, RATES & RESEARCH DIV.

ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

E. Payment Arrangements and Audit Provision

3. (DELETED) (Cont'd)

(D)

4. Cancellation of a Special Order

An IC may cancel a Special Order for Message Billing Service on any date prior to the Service date. The cancellation date is the date the Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. The service date for Message Billing Service is the date the IC and the Company mutually agree the service is to start.

PUBLIC SERVICE COMMISSION
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DEC 09 1996

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Phyllis Lancia
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E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

E. Payment Arrangements and Audit Provision (Cont'd)

4. Cancellation of a Special Order (Cont'd)

When an IC cancels a Special Order for Message Billing Service after the order date, but prior to the start of service, a charge equal to the Special Order charges, program development costs and any nonrecoverable capital costs incurred by the Company will apply to the IC.

5. Changes to Special Orders

When an IC requests changes to a pending Special Order for Message Billing Service, such changes will be undertaken if they can be accommodated by the Company. A charge equal to any costs incurred by the Company because of the change will apply.

6. Nonrecoverable Costs and Expenses

When a clearinghouse agent acts as agent for certified ICs in the provision of billing and collection for telecommunication services, any nonrecoverable capital costs and expenses incurred by the Company will be provided under an Individual Case Basis arrangement.

F. Rate Regulations

1. (DELETED)

2. During any yearly period in which the actual IC messages processed and/or billed exceeds the message capacity as stated in the following, additional charges apply.

- a. For Message Processing Service, for each IC message processed that exceeds (a) 110 percent of the message capacity ordered the year or (b) the message capacity ordered plus the year allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in G.1. and 2. following apply. The year allowance is the quantity determined as set forth in E.3.c. preceding.
- b. For Bill Processing Service, for each message-billed IC message processed that exceeds (a) 110 percent of the message-billed bill capacity ordered or (b) the message billed bill plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in G.7. and 8. following apply. The prorated allowance is the quantity determined as set forth in E.3.c. preceding.
- c. For Bill Processing Service, for each bulk-billed IC message processed that exceeds (a) 110 percent of the bulk-billed bill capacity ordered or (b) the bulk-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in G.7. and 8. following apply. The prorated allowance is the prorated quantity determined as set forth in E.3.c. preceding.
- d. For each year for message-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for message-billed messages. The appropriate charges for the specific inquiry ordered as set forth in G.7. and 8. following apply.
- e. For each year for bulk-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for bulk-billed messages. The appropriate charges for the specific inquiry ordered as set forth in G.7. and 8. following apply.

(D)

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DEC 09 1996

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Phyllis Lamm
DIRECTOR, RATES & RESEARCH DIV.

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY
ISSUED: January 8, 1988
BY: S. S. Dickson, Vice President
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Original Page 18

EFFECTIVE: January 8, 1988
KPSC Docket No.: 8838
Order Dated: December 9, 1987

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

F. Rate Regulations (Cont'd)

2. (Cont'd)

f. For each IC message processed and/or billed between the message capacity ordered and the allowance (i.e. 110 percent level or order plus allowance level, whichever applies) specified in the preceding paragraphs, the appropriate rate as set forth in E8.2.1.G.1. or E8.2.1.G.7. following will apply.

The IC, at its option, may order additional capacity for inquiry and capacity required to process and/or bill the additional messages at the rates as set forth in G. following subject to the minimum period and minimum yearly charges as set forth in E8.2.1.E.2. and 3. preceding. When more than one order exists at the same time for an IC, the rates for inquiry, IC messages processed and/or billed that exceed the total inquiry, message and/or bill capacity, respectively, for all existing orders will be the appropriate rates for the most recent order, plus the appropriate additional inquiry, message and/or bill processing charge as set forth in E8.2.1.G.2. and 8. following for the most recent order.

3. The Message-Billed Service charge applies each month that one or more messages or related rate elements are billed to an end user. When both interstate and state IC messages are billed by the Company to the end user on the same bill for the IC, the Message-Billed Service charge times 0.5 applies each month. When more than one copy of the end user bill is provided to the end user, the Message-Billed Service charge applies for each additional copy of the end user bill provided.
4. A Bulk-Billed Service charge applies each month that one or more bulk-billed charges are billed to an end user. When both interstate and state IC bulk-billed charges are billed by the Company to the end user on the same bill for the IC, the Bulk-Billed Service charge times 0.5 applies each month. When more than one copy of the end user bill is provided to the end user, the Bulk-Billed Service charge applies for each additional copy of the end user bill provided.
5. When message detail is data-transmitted to or received from an Exchange Telephone Company location by the Company, a charge as set forth in E8.2.1.G.4. following, on a per record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Company will determine this charge based on its count of the records transmitted.
6. When message detail is data-transmitted to or received from an IC location by the Company, a charge as set forth in E8.2.1.G.6. and/or E8.2.1.G.12. following, on a per record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Company will determine this charge based on its count of the records transmitted and/or received.
7. The Message Billing Service Special Order charge applies for each Special Order for Message Processing Service and/or Bill Processing Service, other than establishment of or changes to end user account data, (including credit card data), establishment of or changes to end user account rate elements and changes to end user balances due, accepted by the Company.

The End User account activity charges apply whenever an IC Special Order requests end user account data be established or changed, nonrecurring or recurring IC rate element be added or changed in an end user account and/or an end user balance due be changed.

An end user account is a record for message-billed service or a bulk-billed service which has a unique name and address and billing identification number, assigned by the Company, to which a bill is rendered.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 8 1988

PURSUANT TO KRS 5.011,
SECTION 9(1)

[Signature]
PUBLIC SERVICE COMMISSION MANAGER

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY
ISSUED: January 8, 1988
BY: S. S. Dickson, Vice President
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Original Page 19

EFFECTIVE: January 8, 1988
KPSC Docket No.: 8838
Order Dated: December 9, 1987

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

F. Rate Regulations (Cont'd)

7. (Cont'd)

The end user account activity Special Order charge always applies and the end user account establishment and change charge, end user account rate element rate level change charge or the end user account rate element rate structure change charge may apply depending on the activity ordered by the IC as set forth in a., b., c. and d. following.

- a. The end user account activity Special Order charge applies whenever the IC furnishes to the Company end user account information that establishes or changes the information, rates or balance due associated with an end user account.
- b. The end user account establishment and change charge applies whenever IC furnished information is used by the Company to establish or change end user account data or rate elements, or balances due, except for information to change end user account rate element rate levels or rate structure. End user account rate element rate level and rate structure change charges are applied as set forth in c. and d. following.

In addition, the end user account establishment and change charge does not apply when rated IC messages are posted to a message-billed account associated with an end user common line.

The end user account establishment and change charge does apply when the Company, at the request of an IC, establishes or changes a message-billed account with a credit card but without an associated end user common line. The end user account establishment and change charge applies for each account established, rate element established, account changed, rate element changed and balance due changed.

- c. The end user account rate element rate level change charge applies whenever IC furnished information is used by the Company to change an end user account rate element rate level. The charge applies for each end user account rate element rate level changed.
 - d. The end user account rate element rate structure change charge applies whenever IC furnished information is used by the Company to change an end user account rate element rate structure. The charges to make the end user account rate element rate structure changes will be determined on an individual case basis.
8. When message detail is entered on a data file or magnetic tape to be provided to an IC, the per tape charge applies for each data file or tape prepared and the per record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the magnetic tapes or data file. The Company will determine the charges based on the number of data files or tapes prepared and on its count of the records processed. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information and load the magnetic tapes or data file whichever number of records is higher.
9. The rates as set forth in E8.2.1.G.7. following apply for Bill Processing Service for an IC message-billed service depending on the total (i.e., sum of interstate and intrastate IC messages) number of messages billed for an end user account per month. The rate groups are 1 to 10 messages per month, 11 to 100 messages per month, 101 to 600 messages per month and over 600 messages per month. The rate for the largest number of IC messages billed for the end user account in a month will be used to determine the Bill Processing Service charges for that end user account for the month. The Company will determine the charges based on its count of IC messages billed each bill day to an end user account.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 8 1988

PURSUANT TO KY KAR 5:011,
SECTION 9 (1)
BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

F. Rate Regulations (Cont'd)

10. The basic per hour rate and the premium per hour rate for program development is for the use of one hour of one Company programmer's time.
11. The Company will keep a count of the hours and fraction thereof used by Company personnel to provide program development and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.
12. The charges for Marketing Messages are as set forth in G.15 following. Program Development charges as set forth in G.3 following apply for the hours required to design, develop, test and maintain the necessary program for Marketing Messages. (N)
If the IC desires the Marketing Message to be printed on the bill summary page of end users who have previously used the IC's services but have no current charges for that IC's services, the following conditions and charges will apply in addition to those as set forth in G.15 following: (N)
 - a. The IC must subscribe to Billing Information Service. (N)
 - b. The IC must order Marking and Maintenance of Mark. (N)
 - c. For such bills rendered the Bill Processing per Bill rate applies as set forth in G.9 following. (N)
13. The rates for Expanded Inquiry apply per message for the messages covered by the Expanded Inquiry purchase (i.e., if Expanded Inquiry is purchased for 900 Service only, the charge will apply per 900 message billed.) This rate is always applied in addition to the basic Inquiry rate. (N)

G. Rates and Charges

The rates and charges are:

1. Message Processing Service

	Rate	USOC
(a) Per message	\$.01	BABMX
2. Additional Message Processing		
(a) Per message above the message capacity ordered and allowance specified, each	.003	NA
3. Program Development Charge		
(a) Basic, per hour ¹	97.00	NA
(b) Premium, per hour ²	105.00	NA
4. Data transmission of rated IC message details between other Exchange Company locations		
(a) Per record transmitted (FID-TRMD A)	.003	NA
(b) Per record received (FID-TRMD B)	.003	NA

(M)

Note 1: Applicable to work performed within the Company's normal work schedule and using the normal work force.

Note 2: Applicable to work performed outside the Company's normal work schedule and/or which requires additions to the work force.

PUBLIC SERVICE COMMISSION
OFFICE OF THE CLERK
EFFECTIVE

AUG 20 1990

PUBLIC SERVICE COMMISSION

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: July 20, 1990
BY: S. S. Dickson, Vice President
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Original Page 20.1

EFFECTIVE: August 20, 1990

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

G. Rates and Charges (Cont'd)

5. Provision of rated IC message detail (FID-PRMD)

(a) Per record processed

(b) Per tape or data file

6. Data transmission to an IC location of rated IC message details

(a) Per record transmitted¹ (FID-BOD DT)

Note 1: ICB rates and charges apply.

Rate	USOC	(M)
\$.001	NA	(M)
80.00	NA	(M)
-	NA	(M)

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AUG 20 1990

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AUG 20 1990

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY
ISSUED: July 20, 1990
BY: S. S. Dickson, Vice President
Louisville, Kentucky

ACCESS SERVICES TARIFF

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First Revised Page 21
Cancels Original Page 21
EFFECTIVE: August 20, 1990

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

G. Rates and Charges (Cont'd)

7. Bill Processing Service

		Message Per End User Account Per Month				USOC	
		1 to 10	11 to 100	101 to 600	Over 600		
(a)	Message-billed processing, per message	\$.056	\$.049	\$.047	\$.045	BABBX	
(b)	Message-billed inquiry, per message	.014	.013	.012	.011	BABQX	
					Rate	USOC	
(c)	Expanded Inquiry, per message ¹				\$-	NA	(N)
(d)	Message-Billed Message Investigation of Bill Charges, per message				.0032	NA	(N)
(e)	Bulk-billed processing, per message				.008	BABUX	(T)
(f)	Bulk-billed inquiry, per message				.003	BABYX	(T)
(g)	Bulk-Billed Investigation of Bill Charges, per message				.0008	NA	(N)
(h)	Message-Billed or Bulk-Billed Message Investigation, per account				28.00	NA	(N)
8.	Additional Bill Processing per message above the bill capacity ordered and allowance specified.						
(a)	Message-billed processing, each				.014775	NA	
(b)	Message-billed inquiry, each				.00375	NA	
(c)	Bulk-billed processing, each				.0024	NA	
(d)	Bulk-billed inquiry, each				.0009	NA	
9.	Message-Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered for an end user account						
(a)	Per bill				.29	NA	
10.	Bulk-Billed Service, in which a charge associated with a bulk-billed service is billed, per bill rendered for an end user account						
(a)	Per bill				.29	NA	
11.	End User Account Activity						
a.	Special Order charge to receive end user account data						
(1)	Per Special Order						
(a)	Each ¹				-	NA	(M)

Note 1: ICB rates and charges apply.

PUBLIC SERVICE COMMISSION
COMMONWEALTH OF KENTUCKY
EFFECTIVE

AUG 20 1990

ISSUED: July 20, 1990
BY: S. S. Dickson, Vice President
Louisville, Kentucky

EFFECTIVE: August 20, 1990

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

G. Rates and Charges (Cont'd)

11. End User Account Activity (Cont'd)

b. End user account establishment and change, except rate element rate level changes and rate structure. (M)
charge

(1) Per end user account established or changed, per recurring or nonrecurring rate element (M)
established or changed and end user balance due changed

	Rate	USOC	
(a) Each	\$20	NA	(M)

PUBLIC SERVICE COMMISSION
JULY 20 1990
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AUG 20 1990

PUBLIC SERVICE COMMISSION

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.1 Message Billing Service (Cont'd)

G. Rates and Charges (Cont'd)

11. End User Account Activity (Cont'd)

c. End user account rate element rate level change charge

(1) Per rate element changed

(a) Each

Rate	USOC
\$.20	NA

d. End user account rate element rate structure change charge

(1) Per rate element changed

(a) Each¹

-	NA
---	----

12. Data transmission from an IC location of Message Billing Service detail or information

(a) Per record received¹

-	NA
---	----

13. Message Billing Service Special Order Charge

(a) Per Special Order¹

-	NA
---	----

14. Retention of Records under accounting orders

(a) Per order per month¹

-	NA
---	----

15. Marketing Message

(a) Per message, per bill

.02	NA
-----	----

E8.2.2 (DELETED)

(D)

Note 1: ICB rates and charges apply.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 16 1995

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: December 14, 1994

BY: M. H. Greene, President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

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First Revised Page 23
Cancels Original Page 23
EFFECTIVE: January 16, 1995

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.2 (DELETED)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 16 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neal
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SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: December 14, 1994

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
First Revised Page 24
Cancels Original Page 24
EFFECTIVE: January 16, 1995

BY: M. H. Greene, President - KY
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E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.2 (DELETED)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 16 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: *Jordan C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: December 14, 1994

BY: M. H. Greene, President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

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First Revised Page 25
Cancels Original Page 25
EFFECTIVE: January 16, 1995

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.2 (DELETED)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 16 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: *Jordan C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: December 14, 1994

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Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
First Revised Page 26
Cancels Original Page 26
EFFECTIVE: January 16, 1995

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.2 (DELETED)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 16 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: *Jordan C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: December 14, 1994

BY: M. H. Greene, President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
First Revised Page 27
Cancels Original Page 27
EFFECTIVE: January 16, 1995

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.2 (DELETED)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 16 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: *Jordan C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
First Revised Page 28
Cancels Original Page 28
EFFECTIVE: January 16, 1995

ISSUED: December 14, 1994

BY: M. H. Greene, President - KY
Louisville, Kentucky

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.2 (DELETED)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 16 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: November 8, 1996
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Third Revised Page 29
Cancels Second Revised Page 29
EFFECTIVE: December 9, 1996

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.2 (DELETED)

E8.2.3 Purchase of Accounts Receivable

- A. The Company will purchase from the IC its accounts receivable that arise from bills rendered by the Company to that IC's end users as described in 1, 2, and 3 following.

When an IC does not subscribe to Message Processing Service but does subscribe to Bill Processing Service, the Company may purchase accounts receivable for an IC who provides the Company with files of rated messages as described in A.4 and 5 following.

The purchase of accounts receivable will be limited to amounts due the IC when the Company provides Bill Processing Service for that IC. After an IC orders Bill Processing Service and the Company is purchasing the IC's accounts receivable, the IC is prohibited from assigning, transferring, selling, exchanging or giving these accounts receivable to any other entity or person. The IC will provide a written assurance to the Company as to such forbearance and any such assignment, transfer, sale, exchange or gift is null and void and will subject the IC to all liabilities, expenses, costs including attorney fees expended and incurred by the Company in pursuing exclusive ownership to the accounts receivable.

The Company's purchase of an IC's accounts receivable shall be with recourse adjustments as set forth in 2. following to account for amounts due the IC that the Company is unable to collect from the end users which use the IC's services. The amounts due the IC for the purchase of its accounts receivable will be determined as follows:

1. Total Current Amount Billed.

The Company for each end user bill day (i.e., the billing date on a bill for an end user of an IC's service) will determine from its records the total current amount lawfully billed to the IC's end users for IC services, including all taxes applicable to such services. A total current amount billed will be determined for each IC for each end user bill day.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 09 1996

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Phyllis Lammie
DIRECTOR, RATES & RESEARCH DIV.

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: May 16, 1994
BY: M. H. Greene, President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Second Revised Page 30
Cancels First Revised Page 30
EFFECTIVE: July 1, 1994

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.3 Purchase of Accounts Receivable (Cont'd)

A. (Cont'd)

2. Recourse Adjustments.

For each bill day, the Company will make recourse adjustments to the total current amount billed as follows:

a. End User Adjustments

For each bill day, the Company will subtract from the total current amount billed the lawfully billed amounts which the Company removes from end users balances due in accordance with IC inquiry instructions.

b. Company and IC Adjustments

For each bill day, the Company will subtract from the total current amount billed bill amounts for end user bills which the Company delivers to the IC. In addition, for each bill day, the Company may make adjustments to the Total Current Amount Billed to account for amounts on statements received from the IC for additions or subtractions to an end user balance due for services billed in prior periods.

Also, each bill day, the Company may make adjustments to the total current amount billed to account for additions and subtractions for IC or Company prior billing period errors.

c. Uncollectible Adjustments

For each *settlement period*, the Company will subtract the amount of *realized* uncollectibles. *This realized uncollectible amount is the IC amount* billed by the Company to end users on final bills that are *unpaid*. The Company will determine the IC amount for *realized* uncollectibles for each *purchase*. (C)

(1) (DELETED) (D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 1 1994

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY: *Sharon Della*
PUBLIC SERVICE COMMISSION MANAGER

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.3 Purchase of Accounts Receivable (Cont'd)

A. (Cont'd)

2. Recourse Adjustments. (Cont'd)

c. Uncollectible Adjustments (Cont'd)

- (2) *Upon establishment of Bill Processing Service, the Company will withhold the percentage set forth in the operating contract of this Agreement of the Customer's Purchase of Accounts Receivable (PAR) net settlement each month for the first nine (9) months of live End User billing as a Bad Debt Allowance Reserve. If one Customer receives transfer of the interest of an established Customer with verifiable credit, and/or the new Customer has a proven history of prompt payment, the Company may, in its sole discretion, waive the Bad Debt Allowance Reserve.* (C)

For renewed Agreements, or at any time during the life of this Agreement for Bill Processing Service, the Company may withhold a percentage of the Customer's Purchase of Accounts Receivable (PAR) net settlement. This percentage and the number of months withheld will be developed on an individual case basis. (N)

The sole purpose of this Bad Debt Allowance Reserve is to guarantee payment for any Customer bad debt. It does not relieve the Customer of complying with the Company's conditions regarding prompt payment of any outstanding amounts due. The Customer's Bad Debt Allowance Reserve will be retained by the Company up to twelve (12) months after the termination of this Agreement to assure all outstanding bad debt amounts are paid. (N)

3. Payments of Net Purchase Amount to the IC

- a. The Company will purchase accounts receivable from the IC on each end user bill day for an amount (purchase amount) which equals the Total Current Amount Billed as set forth in 1. preceding after known adjustments as set forth in 2. preceding have been made. On that date (payment date) determined by adding 31 days to the end user bill day or on the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, the Company will remit payment to the IC for the purchase amount. Payment will be made in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or a Holiday observed by the IC or the Company, or on any other day when the Company is prohibited by the local bank or Federal Reserve Bank closing from the making payment in immediately available funds, payment for the net purchase amount will be due to the IC as follows:

If such payment date falls on a Sunday or a Monday on which payment cannot be made (as described above), the payment date shall be the first workday following the Sunday or Monday. If such payment date falls on Saturday or on a Tuesday, Wednesday, Thursday or Friday on which payment cannot be made (as described above), the payment date shall be the last workday preceding such Saturday, Tuesday, Wednesday, Thursday, or Friday.

- b. Further, if any portion of the net purchase amount is not received by the IC by the payment date as set forth in a. preceding, or if any portion of the net purchase amount is received by the IC in funds which are not immediately available to the IC, then a late payment penalty shall be due the IC. The late payment penalty shall be the portion of the net purchase amount not received by the payment date times a late factor. The late factor shall be the lesser of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Company actually makes the payment to the IC;
(2) .000590 per day, compounded daily for the number of days from the payment date to and including the date that the Company actually makes the payment to the IC.

Any late payment penalty will be included with the next Company payment to the IC.

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SECTION 9 (1)

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.3 Purchase of Accounts Receivable (Cont'd)

A. (Cont'd)

3. Payments of Net Purchase Amount to the IC (Cont'd)

- c. Also, if any adjustment that reduces an end user balance due is received by the Company from the IC after the date the Company billed the charges to be adjusted to the end user plus 45 days (billed plus date), then a late payment penalty may be due the Company. The late payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the billed plus date to and including the date that the Company posts the end user account, or
- (2) .000590 per day, compounded daily for the number of days from the billed plus date to and including the date that the Company posts the end user account. (C)

Any late payment penalty will be included with the adjustment made by the Company to the IC's total current amount billed.

4. Amounts Due the IC Providing Files of Rated Records (N)

For ICs providing the Company with files of rated records, the amount due for the purchase of its accounts receivable will be determined at the option of the Company as described in A.1, 2, and 3, or as follows: (N)

a. Total Amount of Billable Revenue (N)

The Company will, upon receipt of files of rated records, determine from its records the total amount lawfully billable to the IC's end user for the IC or its predecessor IC's services. A total amount of billable revenue will be determined for each file receipt date. The bill date for this revenue will be extended by 15 calendar days to provide an "averaged" bill date. This extension will make allowances for the time period existing between the receipt of the file and the actual billing of the end users for charges appearing on the file. This revenue will serve as the base for that which is hereinafter referred to as the "file receipt" purchase of the accounts receivable. (N)

b. Recourse Adjustment (N)

For each settlement period, the Company will determine the taxes and adjustments associated with the total current amount billed. (N)

This settlement period activity will serve as the base for what is hereinafter referred to as the "billing" purchase of accounts receivable. The amounts due the IC for the settlement of the "billing" purchase of the accounts receivable will be determined as follows: (N)

(1) Taxes (N)

All directly billed taxes or any additional taxes applicable to such services. A total current amount for billed taxes will be determined for each IC for each settlement period. (N)

(2) End User Adjustments (N)

For each settlement period, the Company will determine lawfully billed amounts which the Company removes from end users' balances due in accordance with Company inquiry operations and/or with IC inquiry instructions to correct charges. (N)

PUBLIC SERVICE COMMISSION
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AUG 20 1990

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY
ISSUED: May 16, 1994
BY: M. H. Greene, President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
First Revised Page 32.1
Cancels Original Page 32.1
EFFECTIVE: July 1, 1994

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.3 Purchase of Accounts Receivable (Cont'd)

A. (Cont'd)

4. Amounts Due the IC Providing Files of Rated Records (Cont'd)

b. Recourse Adjustment (Cont'd)

(3) Company and IC Adjustments

For each settlement period, the Company will subtract bill amounts on which the Company has requested recourse from the IC in conjunction with end user disputes related specifically to the IC's services, charges, taxes, or prior recourse adjustments.

In addition, for each settlement period, the Company may make adjustments to the total current amount billed to account for amounts on statements received from the IC for additions or subtractions to an end user balance due for the IC's services billed in prior periods where the IC performs inquiry.

Also, each settlement period, the Company may make adjustments to the total current amount billed to account for additions and subtractions for IC or Company prior period errors.

(4) Uncollectible Adjustments

For each settlement period, the Company will subtract the amount of realized uncollectibles. This realized uncollectible amount is the IC amount billed by the Company to end users on final bills that are unpaid. The company will determine the IC amount for realized uncollectibles for each purchase.

(C)

5. Settlement for Amounts Due to the IC Who Provides Files of Rated Records

a. Determination of Settlement Date

The settlement date for the aggregated purchase will be determined by adding the number of days determined to be the average IC payment availability period to the averaged bill day of the "file receipt" purchase. Except as provided herein, the Company will remit settlement to the IC on said settlement dates. Settlement will be made by electronic funds transfer or other means of transferring funds or by check or draft postmarked two (2) days prior to the payment date for amounts not to exceed \$100,000.

If such settlement date would cause settlement to be due on a Saturday, Sunday, or holiday observed by the IC or the Company, or on any other day when the Company is prohibited by local bank or Federal Reserve Bank closing from making payment by electronic funds transfer, settlement for the net settlement amount will be due to the IC as follows:

If such settlement date falls on Sunday or a Monday on which payment cannot be made (as described preceding), the settlement date shall be the first workday following the Sunday or Monday. If such settlement date falls on a Saturday or on a Tuesday, Wednesday, Thursday or Friday, on which payment cannot be made (as described preceding), the settlement date shall be the last workday preceding such Saturday, Tuesday, Wednesday, Thursday, or Friday.

PUBLIC SERVICE COMMISSION
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JUL 1 1994

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: Sharon Helle
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: July 20, 1990
BY: S. S. Dickson, Vice President
Louisville, Kentucky

EFFECTIVE: August 20, 1990

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.3 Purchase of Accounts Receivable (Cont'd)

A. (Cont'd)

5. Settlement for Amounts Due to the IC Who Provides Files of Rated Records (Cont'd)

(N)

b. Late Payment Charges

(N)

Further, if any portion of the net settlement amount is received by the IC after the settlement date as set forth in A.5.a preceding, then a late payment penalty shall be due the IC. The IC will have the responsibility of billing the Company for any applicable late payment charge.

(N)

The Company will remit the agreed upon late payment charge within 30 days of the receipt of the invoice. The late payment penalty shall be the portion of the net purchase amount not received by the payment date times a late factor. The late factor shall be the lesser of:

(N)

(1) The highest Finance Charge (in decimal value) which may be levied by law for commercial transactions in the state in which the Company provides Bill Processing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Company actually makes the payment to the IC, or

(N)

(2) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the Company actually makes the payment to the IC.

(N)

c. Penalties Applicable to End User Balance Adjustments

(N)

Also, if any adjustment to an end user balance due is received by the Company from the IC forty-five days after the date the Company billed the charges to be adjusted to the end user (billed plus date), then a late payment penalty shall be due the Company. The late payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

(N)

(1) The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Company provides Bill Processing Service to the IC, compounded daily for the number of days from the billed plus date to and including the date that the Company posts the end user account, or

(N)

(2) 0.000590 per day, compounded daily for the number of days the billed plus date to and including the date that the Company posts the end user account.

(N)

6. Netting of IC Access Service Charges and Net Purchase Amounts

(T)(M)

When a payment for IC Access Service Charges under this Tariff is due to the Company from the IC on the same payment date that a net purchase amount is due to the IC from the Company, the Company may, with at least a 31 day notice to the IC, net the payment for IC Access Service Charges with the net purchase amount. The Company will pay the net amount to the IC on the payment date when such net amount is due the IC or require the IC to pay the Company the net amount when such net amount is due the Company. If either party does not make the payment on the payment date, a late payment penalty as set forth in b. and c. preceding or E2.4.1. preceding, whichever is appropriate, applies.

(M)

Upon receiving from the IC, the Company will provide a copy of its methods and procedures used to determine the amounts named in this section (i.e., E8.2.3. Purchase of Accounts Receivable) to the authorized representative of the IC who is responsible for auditing these amounts.

(M)

PUBLIC SERVICE COMMISSION
OFFICE OF THE SECRETARY
EFFECTIVE

AUG 20 1990

ISSUED: July 20, 1990
BY: S. S. Dickson, Vice President
Louisville, Kentucky

EFFECTIVE: August 20, 1990

E8. BILLING AND COLLECTION SERVICES

E8.2 Billing Service (Cont'd)

E8.2.3 Purchase of Accounts Receivable (Cont'd)

A. (Cont'd)

7. Tax Liability

Should any federal, state or local jurisdiction determine that sales, use, gross receipts or any other taxes (including interest, penalties and surcharges thereon) are due by the Company as a result of the Company's purchase of accounts receivable, the Company will advise the IC and the IC shall be liable for any such tax, interest, penalties and surcharge, and the IC shall immediately reimburse the Company the amount of such tax, interest, penalties and surcharge paid by the Company. If the IC disagrees with the Company's determination that any taxes are due by the Company or disagrees with an assessment of any tax, penalty, surcharge and interest due by the Company as a result of the Company's purchase of accounts receivable, the IC shall, at its option and expense (including immediate payment of any such assessment), have the right to seek a ruling as to the inapplicability of any such tax or to protest any assessment and participate in any legal channel to such assessment, but shall be liable for any tax, penalty, surcharge and interest ultimately determined to be due.

(T)(M)

(M)

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PUBLIC SERVICE COMMISSION
KENTUCKY
EFFECTIVE

AUG 20 1990

SOUTH CENTRAL BELL
TELEPHONE COMPANY
KENTUCKY

ISSUED: January 8, 1988
BY: S. S. Dickson, Vice President
Louisville, Kentucky

ACCESS SERVICES TARIFF

PSC KY. TARIFF 2E
Original Page 33

EFFECTIVE: January 8, 1988
KPSC Docket No.: 8838
Order Dated: December 9, 1987

E8. BILLING AND COLLECTION SERVICES

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SECTION 9(1)

George A. Miller
PUBLIC SERVICE COMMISSION MANAGER